Download-Uninstall-Install

All Phase25 software products are available via download from our website. **NOTE: If you have a previous release of Version 8, see the next page for instructions on how to uninstall it before installing a newer release.**

This guide demonstrates these steps using **basicAppraisals**; however, they apply to all Phase25 Software applications.

- 1. Go to https://phase25.com and click on the Product Catalog link at the top of the page.
- 2. Choose which product to download (click on the icon)
- 3. Scroll down the application support page to a link for the latest version, which will include the version number (v8.01.9xxx) and the size of the download (7.0MB). Example:

basicAppraisals Jewelry & Collectibles System v8.01.9243(7.0MB)

- 4. Click on the link to begin the download, which will put the zipped installer into your **Downloads** folder.
- Open Windows Explorer, and browse to your Downloads folder. You should see it in the list of folders in This PC section on the left side of the window, or you can start at the Windows C:\ folder and follow this path: C:\Users\<your name>\Downloads\



NOTE that the downloaded file is zipped (compressed). It will have the "zip" icon you see above and the version number of the application.

b Extract Compressed (Zipped) Folder

Files will be extracted to this folder

Show extracted files when complete

Select a Destination and Extract Files

C:\Users\Rachel\Desktop\basicAppraisals Setup v819238

×

Browse...

- 6. Copy or move this file to your Desktop.
- 7. Right-click on the file and choose Extract All.
- 8. Keep the default destination when prompted, which will be a new folder on your Desktop with the same name as the zipped file.
- 9. If not already checked, check the option to Show Extract Files....
- 10. Click **Extract** to unzip the file. Note that the Setup file has the file extension **.exe**
- 11. Right-click on the **<application name> Setup** file and choose **Run As Administrator** to begin the install.
- 12. Answer **Run Anyway** or **Yes** to any security prompts as long as you see our verified Publisher name, **Phase25, LLC,** text on the prompt.
- 13. The installer will open; click the **Next** button on each window and [\] make any changes you wish, then click **Finish** on the last option.
- 14. The **application** icon will be placed on your Desktop.

🛃 basicAppraisals Setup	×	
	Welcome Welcome to the installer for basicAppraisals 8.1. It is strongly recommended that you exit all Windows programs before continuing with this installation.	User Account Control × Do you want to allow this app to make changes to your device?
	If you have any other programs running, please click Cancel, close the programs, and run this setup again. Otherwise, click Next to continue.	Setup Application Verified publisher: Phase25, LLC File origin: Hard drive on this computer
		Show more details
	< Back Next > Cancel	Yes No

Uninstalling A Previous Version

If you have an earlier release of the Version 8 (the last four numbers on the Release are smaller), you will need to uninstall it before upgrading to the newest release. To do that, follow these steps:

- 1. Open your Windows Start menu and find the <application В Right-Click name> icon. 2. Right-click on it to show the drop-down menu. basicAppraisals v8 3. Click Uninstall. Pin to Start <> 4. On Windows 11, the Windows Apps > Installed Apps list C will open. Find the application name in the list and More choose Uninstall, then click Uninstall again. Uninstall III Calculator Apps > Installed apps Search apps Q 80 ⊞ = = Filter by: All drives 1↓ Sort by: Name (A to Z) ~ 92 apps found basicAppraisals ... 8.1 | Phase25, LLC | 04/20/2025 Modify Uninstall This app and its related info will be uninstalled. Uninstall
- 5. You may see a security prompt asking to allow the app to make changes. As long as you see the "Verified Published: Phase25, LLC text, it's safe to continue. Click Yes.
- 6. The Uninstall dialog will open; click Next, then Finish.



7. On Windows 11, you'll see the **Apps > Installed Apps** list refreshed. Close this window and any other applications before installing the new version.