

Download-Uninstall-Install

All Phase25 software products are available via download from our website. **NOTE: If you have a previous release of Version 8, see the next page for instructions on how to uninstall it before installing a newer release.**

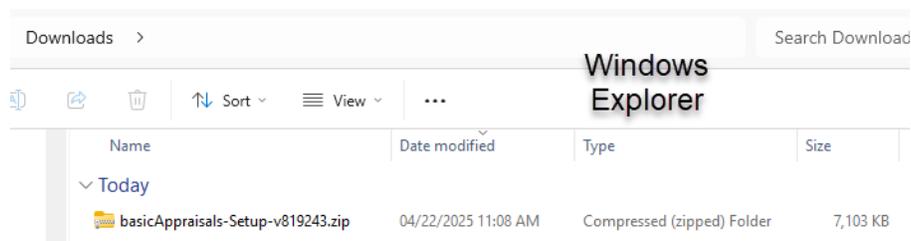
This guide demonstrates these steps using **basicAppraisals**; however, they apply to all Phase25 Software applications.

1. Go to <https://phase25.com> and click on the **Product Catalog** link at the top of the page.
2. Choose which product to download (click on the icon)
3. Scroll down the application support page to a link for the latest version, which will include the version number (v8.01.9xxx) and the size of the download (7.0MB). Example:

[basicAppraisals Jewelry & Collectibles System v8.01.9243\(7.0MB\)](#)

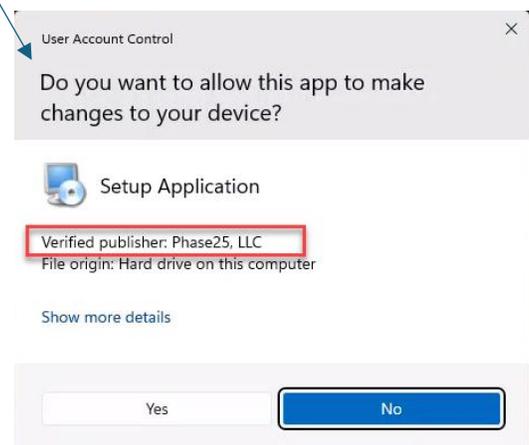
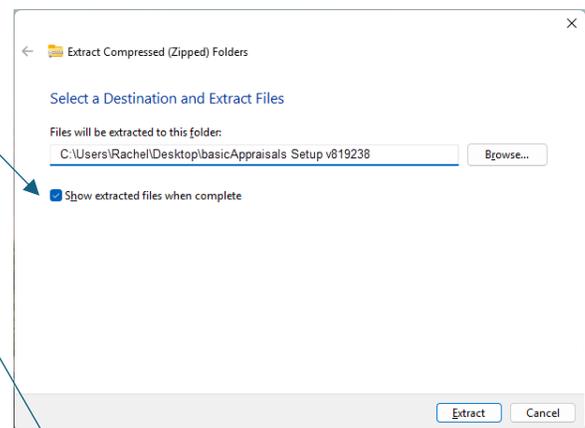
4. Click on the link to begin the download, which will put the zipped installer into your **Downloads** folder.
5. Open Windows Explorer, and browse to your Downloads folder. You should see it in the list of folders in **This PC** section on the left side of the window, or you can start at the **Windows C:** folder and follow this path:

`C:\Users\<<your name>\Downloads\`



NOTE that the downloaded file is zipped (**compressed**). It will have the “zip” icon you see above and the version number of the application.

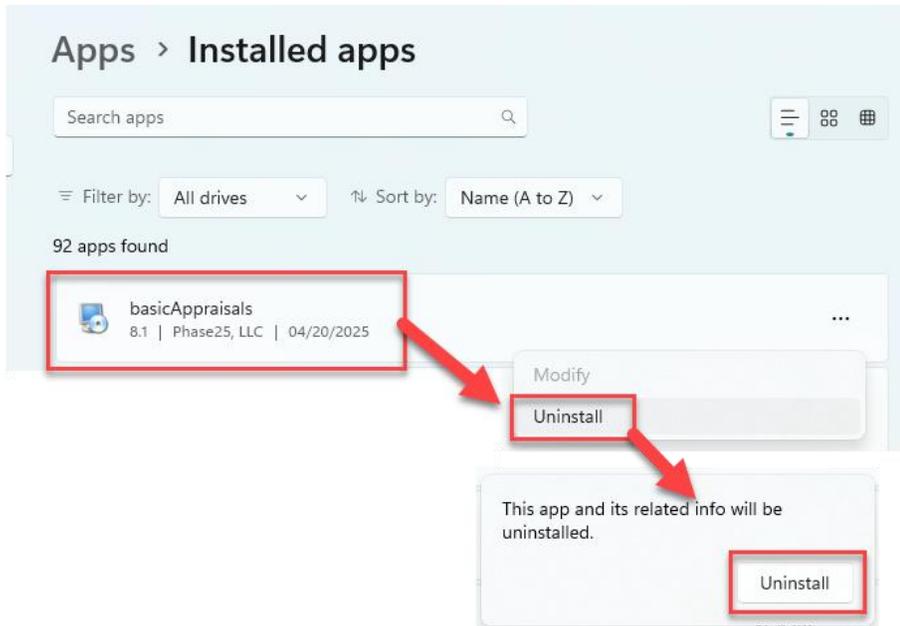
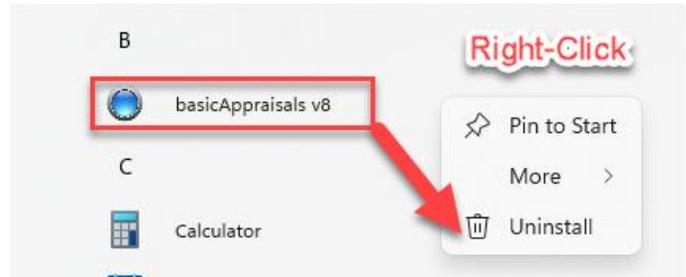
6. Copy or move this file to your Desktop.
7. Right-click on the file and choose **Extract All**.
8. Keep the default destination when prompted, which will be a new folder on your Desktop with the same name as the zipped file.
9. If not already checked, check the option to **Show Extract Files....**
10. Click **Extract** to unzip the file. Note that the Setup file has the file extension **.exe**
11. Right-click on the **<application name> Setup** file and choose **Run As Administrator** to begin the install.
12. Answer **Run Anyway** or **Yes** to any security prompts as long as you see our verified Publisher name, **Phase25, LLC**, text on the prompt.
13. The installer will open; click the **Next** button on each window and make any changes you wish, then click **Finish** on the last option.
14. The **application** icon will be placed on your Desktop.



Uninstalling A Previous Version

If you have an earlier release of the Version 8 (the last four numbers on the Release are smaller), you will need to uninstall it before upgrading to the newest release. To do that, follow these steps:

1. Open your Windows Start menu and find the <application name> icon.
2. Right-click on it to show the drop-down menu.
3. Click **Uninstall**.
4. On Windows 11, the Windows **Apps > Installed Apps** list will open. Find the **application name** in the list and choose **Uninstall**, then click **Uninstall** again.



5. You may see a security prompt asking to allow the app to make changes. **As long as you see the “Verified Published: Phase25, LLC” text, it’s safe to continue. Click Yes.**
6. The **Uninstall** dialog will open; click **Next**, then **Finish**.



7. On Windows 11, you’ll see the **Apps > Installed Apps** list refreshed. Close this window and any other applications before installing the new version.